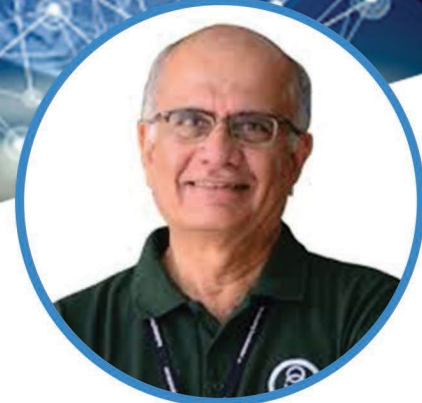


# CAHOCON 2020

## PRE CONFERENCE WORKSHOP

### CREATING VALUE THROUGH CQI

#### Faculty



**MR. SURESH LULLA**  
Founder, QIMPRO Foundation

The first step is to identify the Chronic Waste in Value Creation / Support / Supplier Processes. This Chronic Waste is sucking hospitals' profits!- Quality and Operational teams must understand the concept of Cost Of Poor Quality (COPQ).

The task for Upper Management is to prioritize the Quality Improvement opportunities based on COPQ, and to select Project Teams. Project Teams must follow a structured methodology to deliver Results - COPQ Reduction.

#### HIGHLIGHTS

- ✓ Finding Chronic Waste in Management Process
- ✓ Translating Chronic Waste into Cost of Poor Quality (COPQ)
- ✓ Identification of Project Teams
- ✓ COPQ Reduction Methodology

Date : 17<sup>th</sup> July, 2020

Time : 8:30 am to 5:00 pm

Venue : Aster Medcity, Kochi

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