

Pre Conference Workshop

“JCI Masterclass Tracers Methodology”

OVERVIEW

Participate in this Masterclass, crafted by JCI experts, focusing on the JCI Tracer Methodology. This program is designed to enable participants to identify and implement improvements effectively. The JCI Tracer Methodology offers a methodical approach to evaluate patient experiences from admission to discharge by examining medical records and discussions with healthcare staff. This technique is crucial for scrutinizing healthcare processes, spotting areas for enhancement, and adhering to care quality standards, especially in intricate or high-risk situations.

LEARNING OBJECTIVES

- ✓ In-depth understanding of the patient tracer theory for healthcare process evaluation
- ✓ Strategies for conducting successful patient tracer interviews.
- ✓ Detailed guidance on the tracer methodology, covering planning, reporting, and the formulation of improvement strategies.

This Masterclass is tailored for professionals involved in healthcare quality, including government officials, policymakers, clinicians, hospital administrators, and facility management staff. Engage in dynamic discussions and learn from evidence-based practices to derive practical knowledge. Participants who complete the course will receive an Attendance Certificate.

📅 5 t h April'2024

🕒 Start at
10:00am – 4:00pm

📍 Venue- Biswa Bangla Convention Centre
Address: Biswa Bangla Sarani, Block-DG,
New Town, Kolkata - 700156

FACULTY:



Dr. Clive Fernandes

Consultant

Joint Commission International

PROGRAMME AGENDA

TIME	SESSIONS	FACULTY
Welcome and Introductory remarks – 10:00am		
10:15am to 12:00pm	Course content instruction (section1)	
Lunch break: 12:00pm to 12:30pm		
12:30pm – 2:30pm	Course content instruction continues (section 2)	
Short break: 2:30pm – 2:45 pm		
2:45pm – 4:00 pm	Course content instruction continues and closing remarks (section 3)	

April 2024

KOLKATA



REGISTER NOW

Event supported by
Department of Health &
Family Welfare, Government
of West Bengal

Workshop
Knowledge Partner



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